

Altitude Security & GDPR Portal



Protect Customer's Personal Information

BENEFITS

1 Improve data Management

Know the sensitive information stored for customers. Auditing customer data reduces collected information.

2 Increase customer Loyalty & trust

Businesses that explain to customers how information is stored, are perceived as transparent and responsible.

3 Reduce data Maintenance Costs

Remove all data inventory software and legacy applications and consolidate data in a single format and place.

What our Customers say about us

"Altitude GDPR Portal is a user friendly tool that allows us to quickly configure or edit the parameters that enable our company to respect the law and our customer's rights."
Contact Center Manager, European Insurer

Ensure Compliance With Regulation

FEATURES

PUBLIC/PRIVATE FIELDS

Supports both public and private fields of the contact profile.



DATA PORTABILITY

Enable customers to transfer all personal data to another entity.

LOGGING CONSENT

Logging consent changes for auditing purposes.

ROLES & PERMISSIONS

Define different roles and specific permission for who can see what information.



FORGET PERSON

Remove or delete all customer data, such as withdrawal consent or inaccuracy.

RECTIFY DATA

Change or update all customer data that is inaccurate