

Altitude Chatbot

AI Powered Chatbot for 24/7 assistance

BENEFITS

1 Automate Repetitive work

Chatbots help to automate repetitive task, freeing agents to more important things and increasing productivity.

2 Increase quality service level

Self-service always available, regardless of business hours, time zones, holidays. Customer service from anywhere, any device for answers in real time.

3 Save costs

Advanced level of customer service for a fraction of the cost. Scale customer service quickly and efficiently.

What our Customers say about us

"Altitude Chatbot allowed us to give our customers the convenience of self service and a seamless transfer to a human agent, all of it without losing context and keeping a clear view of the customer journey."
Director of Customer Service, Big European Outsourcer

A Real omnichannel customer journey

FEATURES

OMNICHANNEL

Seamless customer experience for interactions with voice bot, chat bot, human agent, or all.



AI FOR CONTINUOUS LEARNING

Train the bot once and keep improving its performance with continuous training.

SPEECH RECOGNITION

Customers choose what they prefer, typing or speaking.

CHAT HISTORY

Conversation content is stored and used for all purposes, such as training and auditing.



24/7 AVAILABILITY

Chatbot works every day, for all time zones without taking breaks.

CONTEXTUAL TRANSFER

Data travels with the interaction to provide content at all times.